

Smart sensor saves ice cream inventory - twice

The story:

- Ice cream shop owner has smart sensor devices installed.
- On two separate occasions, he received notification after the closing shift that the freezer door was left open.
- The store owner was able to go in during the night to close the freezer door.

Thanks to smart sensors, the ice cream store owner saved about \$1,000 in ice cream inventory each time!

Water supply line break at manufacturer

The story:

- Tool manufacturing company had a water supply line break to second floor bathroom. It leaked from 4 p.m. Friday to 6:30 a.m. Monday.
- Both the upstairs and downstairs were completely flooded, resulting in over \$112,000 in damage.
- And, the policy deductible of \$2,500 could have been avoided.

What if there had been smart sensors?

- If a smart sensor device had been in place, the insured would have gotten a notification stating there was water present for that particular sensor.
- With an Alert Labs system in place, the Flowie would have caught that the water usage over the weekend was excessive compared to normal levels.

Five-story flood at office building

The story:

- The water supply line disconnected at a coffee machine on the fifth floor of a six-story office building in downtown Pittsburgh.
- Water flooded from Saturday until Monday, causing damage to all five floors.
- Drywall on second story ceiling fell, which broke the fire suppression sprinkler line and caused additional water damage on bottom floors plus basement. With damage to the elevator, total damage was \$1.7 million.

What if there had been smart sensors?

- With an Alert Labs system in place, the building owner would have seen that the water usage over the weekend spiked, which could lead to finding this leak much earlier. We also would have known before this incident that the occupancy rate was only one third.

State Auto's smart sensor program, Connected Business 360, offers business insurance clients discounts on smart sensor kits and potential insurance premium discounts.

Terms vary by state and policy. Talk to your State Auto representative for details.

This publication is designed to provide accurate and authoritative information regarding the subject matter covered, and is not an insurance policy. State Automobile Mutual Insurance Company does not warrant that reliance upon this document will prevent accident and losses or satisfy federal, state and local codes, ordinances and regulations. If legal, or other expert assistance is required, the services of a competent professional should be sought. Eligibility, coverages, discounts and benefits may vary by state. Coverages described are subject to definitions, limitations, exclusions and conditions. Please read the policy forms and endorsements for details.